

With

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WONDROUS

Team Coaching (Away Day)



Penguin
Random House
UK

2024

This is what **leaders** from four time Publisher of the Year at the British Book Awards, 'Transworld, Penguin Random House' had to say after their recent experience of a facilitated Away Day.



We thought Will was great. He moderated with real kindness but it also felt fresh. He got the balance right between interjection and leaving us to it. He gave us confidence and a feeling of progress forward. He captured the beginning of the day so well by recognising that this isn't a still moment in time but we all come to the day with expectations and singular experiences. The mix of practical and group activities and reflections really helped cement the team together, and Will's approach of guiding us while supporting with personal anecdote and input was exceptionally instructive. He immediately put us all at ease, he kept us all on track and to time, and he managed to facilitate whilst never dominating. We especially appreciated his wise and empathetic insights along the way, and the thoughtful way he approached – and sometimes adapted - each session, from the opening through to the exit. A couple of us have since wondered if he might like to come into the office for a day and facilitate us here too!

His style and approach was relaxed but straight to the point. He seemed to master the use of time with cool efficiency, knowing when to let the conversation flow whilst also knowing when to cut in and move the conversation along smoothly and seemingly naturally. He was excellent because of the way he – always subtly – nudged the conversations in the right direction and he set the tone for them to be truly collaborative and constructive. He made it easy for people to be honest but in a respectful thoughtful manner and he made sure that everyone was in the room, and had equal participation. At no point did the day feel onerous, even towards the latter hours, which is the mark of a great trainer/facilitator. Despite saying that he knows nothing about our business he made the discussions so relevant.

A wholly uplifting, inspiring and invigorating session. Five stars!

- Kim Young, Managing Director



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